

City of Virginia  
Department of Public Utilities

**Utility Fee Schedule**  
Subject to Change Without Notice

**ASSESSMENTS**

Effective January 1, 2005

**Water**

**General Facility Fee  
Connection Fee**

\$150.00 / ERU\*  
VDPU by policy does not install the customer service lines. The customer will hire a contractor and pay the fee charged by the contractor to install the tap into the main and the service line.  
Actual cost of installation

**Main Extension**

**Electric**

**General Facility Fee (Only for new service connections <100 amps)**

\$75.00 / ERU\*

**General Facility Fee (Only for new service connections >101 amps)**

\$150.00/ERU\*

**General Facility Fee (Upgrade of Service Connection Application)**

\$40.00 / ERU\*

**Extension of Electric Service**

Actual cost of installation

**Connection Fee (New or Upgraded Service where new wire is required):**

Underground Fee - Routing to be determined by VDPU.

Actual cost of installation

Overhead Fee

Actual cost of installation

Security Lighting

VDPU only charges if a pole must be installed. The lamp, fixture, photocell and mounting are provided under current monthly charge. VDPU charges Pole Installation at actual cost.

Billboard Lighting

Actual cost of installation

Power Pole Relocation - Customer requested

Actual cost of installation

Installation of Power Supplies for Cable TV

\$175.00 (includes General Facility Fee)\*

**Gas**

**General Facility Fee**

\$ 200.00 \*

**Natural Gas Service Line and Main Installations**

Actual cost of installation

**Steam Heat**

**General Facility Fee**

\$150.00 / ERU\*

**Front Footage Fee**

\$50.00 / LF\*

**Connection Fee**

Actual Cost

**Meter Purchase Charge**

\$0.00 Each

**VDPU Steam Inspection Fee**

\$25.00 Each\*

**Voluntary Permanent Disconnection of Steam Service Fee**

Single Line \$2,000.00

A joint line (involving 2 properties sharing a service line) pays 1/2 the Single Line fee. When more than two (2) properties share a service line, fee is assessed based on the number of properties sharing a service line.

ERU - Equivalent Residential Unit

LF - Linear Foot

\* Includes applicable State Sales Tax

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**SERVICE FEES**

Effective October 15, 2004

>>>.....**Service Hours**.....**Regular Hours 8:00 a.m. to 3:00 p.m.**.....**After Hours 3:00 p.m. to 8:00 a.m.**.....<<<

**OFFICE SERVICES**

*All fees include applicable State Sales Tax*

Delinquency Notice (Mailer)	\$5.00 / Notice
Final Notice	\$25.00 / Notice
Disconnect - Reconnection Charge (Delinquent Accounts)	
Regular Hours	\$100.00 <sup>1, 2</sup>
Between 3:00 - 4:00 p.m. (Customer Serviceman available)	\$100.00 <sup>1, 2</sup>
After Hours	\$250.00 <sup>1, 2</sup>
Trip Charge	\$20.00 <sup>2, 3</sup>
Lien Recovery Charge	\$100.00 / Termination
Duplicate Billing (2nd Party)	\$5.00 / Billing
Printouts - consumption history for non-owners & non account holders	\$5.00 / Billing
Returned Check/ACH (NSF/Account Closed/Stop Payment)	\$25.00 / Each
Affidavit	\$1.00 / Each

**FIELD SERVICES**

*All fees include applicable State Sales Tax*

<b>WATER:</b>	
Customer Requested Service Call (Utility or Non Utility Related) during regular hours	No Charge <sup>4</sup>
Customer Requested Service Call (Non Utility Related) after hours	Actual Cost <sup>5</sup>
Fire Hydrant Installation (Private Property)	\$2,500.00 / Installation
Hydrant Set up	\$50.00
Hydrant Consumption	Current Rate
Flow Testing --Pressure Testing	\$50.00
Meter Testing - Customer Requested 3/4" & 1"	\$25.00 <sup>6</sup>
Meter Testing - Customer Requested 1-1/2" & 2"	\$35.00 <sup>6</sup>
Meter Testing - Customer Requested 3" & above	\$50.00 <sup>6</sup>
Disconnection/ Reconnection of Water (Customer Requested- Seasonal) during regular hours only	\$20.00 / Request <sup>7</sup>
Temporary turn off at standpipe during regular hours only	No Charge for one attempt
After 1st attempt	\$20.00
48 hour notice requested for the following:	
Customer Requested Water Main Shut-off during regular hours (no standpipe located)	\$100.00 Plus notification expenses
Customer Requested Water Main Shut-off after hours (no standpipe located)	\$250.00 Plus notification expenses
<b>ELECTRIC:</b>	
Customer Requested Service Call (Utility or Non Utility Related) during regular hours	No Charge <sup>4</sup>
Customer Requested Service Call (Non Utility Related) after hours	Actual Cost <sup>5</sup>
Service Line Maintenance	\$40.00 / Hour
Meter Testing - Customer Requested (Residential & Commerical - No Demand)	\$25.00 <sup>6</sup>
Meter Testing - Customer Requested - All Demand Meters	\$50.00 <sup>6</sup>
Disconnection/ Reconnection of Electric (Customer Requested- Seasonal) during regular hours only	\$20.00 / Request <sup>7</sup>
Emergency	No Charge
Electric Line Insulation	\$10.00 / Linear foot
<b>GAS:</b>	
Customer Requested Service Call (Utility or Non Utility Related) during regular hours	No Charge <sup>4</sup>
Customer Requested Service Call (Non Utility Related) after hours	Actual Cost <sup>5</sup>
Service Line Maintenance	\$40.00 / Hour
Meter Testing - Customer Requested - Sizes 175 through 415	\$25.00 <sup>6</sup>
Meter Testing - Customer Requested - Sizes 750 through 5000 & Flow	\$50.00 <sup>6</sup>
Gas Leak & Carbon Monoxide Detection	No Charge
Disconnection/ Reconnection of Gas (Customer Requested- Seasonal) during regular hours only	\$20.00 / Request <sup>7</sup>
Emergency	No Charge
<b>STEAM:</b>	
Customer Requested Service Call (Utility or Non Utility Related) during regular hours	No Charge <sup>4</sup>
Customer Requested Service Call (Non Utility Related) after hours	Actual Cost <sup>5</sup>
Meter Testing - Customer Requested - Sizes A through D	\$25.00 <sup>6</sup>
Meter Testing - Customer Requested - Sizes E through G & Flow	\$50.00 <sup>6</sup>
Disconnection/ Reconnection of Steam (Customer Requested- Seasonal)	Not Available
<b>UTILITY LOCATES:</b>	
Regular Hours or Emergency	No Charge
After Hours	Not Available

**THE DPU MUST AUTHORIZE THE REMOVAL OF ANY METERING DEVICE**

<sup>1</sup> Half (1/2) of fee is charged to the account when an account is disconnected, the other half (1/2) is for reconnection (full amount must be paid prior to reconnection)  
<sup>2</sup> Disconnect/Reconnect fee increases depending on number of disconnects in twelve (12) month period (going forward 9/1/03). After 2 times in one year: third (3rd) time in one year doubles amounts, four (4) or more times in one year may result in permanently doubling the fee.  
<sup>3</sup> Charged to the account when disconnect is written, crew is dispatched, and customer pays to prevent disconnection (paid at that time)  
<sup>4</sup> Misuse of Utility-related calls during regular hours may result in billing for a minimum of two (2) hours at current labor & equipment rates  
<sup>5</sup> Minimum two (2) hours of current labor & equipment rate  
<sup>6</sup> Meter testing requires meters to be disconnected & reconnected for an additional charge. See Disconnect/Reconnect fees above.  
<sup>7</sup> If more than one commodity is being disconnected/reconnected at a time, there is only one (1) \$20.00 fee per request.

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**SCHEDULE FOR LABOR AND EQUIPMENT CHARGES**

Effective January 1, 2007

	<u>PER HOUR</u>	
	<u>City Charge</u>	<u>DPU Customer</u>
<b><u>Labor Charges</u></b> (Wages include overhead charges of 10%)		
Serviceman - Operator	33.00	39.00
Serviceman - Welder	35.00	41.00
Serviceman	35.00	38.00
Customer Serviceman	35.00	38.00
Supervisor- Electric & Gas	44.00	48.00
Supervisor - Steam & Water	44.00	48.00
Lineman	35.00	41.00
Groundman - Truck Driver	34.00	37.00
Inspector/Locator	37.00	41.00
Meter Serviceman	36.00	39.00
Fuelhandler/Utilityman	31.00	34.00
Warehouseman	35.00	38.00
<b><u>City Streetlight Charges</u></b>		
Electric Manager	44.00	-
Electric Lineman	35.00	-

Minimum charge shall be one (1) hour during business hours and two (2) hours at all other time. Overtime will be charged at one-and-a-half (1.5) times the stated rate. If a holiday, time will be charged at either two (2) times or two-and-one-half (2.5) times depending on the holiday.

**Equipment Charges (Does Not Include Operator)**

	<u>PER HOUR</u> (unless otherwise noted)
Air Compressor and Hammer	55.00
Service Truck (where a service truck is used in connection with work being done)	50.00
Pickup Truck	30.00
Electric Service Truck	92.00
Skid-Steer - Small	55.00
Skid-Steer - Large	60.00
Dump Truck	65.00
Fusing Equipment	72.00
Gas Tap	72.00 per tap
Gasoline-driven Water Pump	55.00
Digger and Loader	90.00
Trencher	66.00
Vactron	70.00
Diversion Meter	55.00 per day
Wire Trailer (plus truck)	42.00

Minimum charge shall be two (2) hours. An additional \$25.00 per hour will be added to the stated charge if overtime results. If a holiday, time will be charged out at either two (2) or two-and-one-half (2.5) times depending on the holiday.

**Materials**

<u>City Charge</u>	<u>DPU Customer</u>
Cost + 10%	Cost + 30%

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**FINES AND PENALTIES**

Effective October 15, 2004

	<u>Fine / Penalty</u>
<b>Intentional Diversion/Violation</b> - progressive fines for each occurrence by a Property Owner of the same commodity (whether the Diversion/Violation takes place at the same location or not).	
First Occurrence	\$100.00
Second Occurrence	\$250.00
Third Occurrence	\$500.00
<b>Unintentional Diversion/Violation</b>	
If there is no response to the first letter the following fines will be imposed:	
<b>Fine for non-compliance with first letter</b> (imposed with second letter)	\$50.00
<b>If non-compliance after 5 additional days</b> , fines revert to First Occurrence Intentional Diversion/Violation fines until corrections are made.	see above
<b>If an Unintentional Diversion occurs at an address with the same property owner a second time</b> (repeated occurrence) of the same commodity, the occurrence will be considered as an Intentional Diversion/Violation.	see above