

**City of Virginia
Department of Public Utilities**

Utility Fee Schedule
Subject to Change Without Notice

Assessments
Effective October 15, 2004

Water

General Facility Fee	<i>\$150.00 / ERU*</i>
Connection Fee	
Virginia Department of Public Utilities by policy does not install the customer service lines. The customer will hire a contractor and pay the fee charged by the contractor to install the tap into the main and the service line.	
Main Extension	<i>Actual Cost</i>

Electric

General Facility Fee (Only for new service connections<100 amps)	<i>\$75.00 /ERU*</i>
General Facility Fee (Only for new service connections>101 amps)	<i>\$150.00/ERU*</i>
General Facility Fee (Upgrade of Service Connection Application)	<i>\$40 / ERU*</i>
Extension of Electric Service	<i>Actual Cost</i>

Connection Fee (New or Upgraded Service where new wire is required):	
Underground Fee-Routing to be determined by VDPU.	<i>Actual Cost</i>
Overhead Fee	<i>Actual Cost</i>
Security Lighting-VDPU only charges if a pole must be installed. The lamp, fixture, photocel and mounting are provided under current monthly charge. VDPU charges Pole Installation at actual cost.	
Billboard Lighting	Actual cost of installation
Power Pole Relocation - Customer requested	Actual cost of installation
Installation of Power Supplies for CATV (includes General Facility Fee)*	\$175.00

Gas

Natural Gas Mains-Residential	Up to 125 feet for residential customers	Effective Jan. 1, 2002
	Over 125 feet customer pays cost per foot of natural gas main installation and subsequent customers will be charged beyond our 125 foot gas main extension.	
General Facility Fee-Residential	(up to 90 feet of service)	\$200.00 Effective Jan. 1, 2002 *
	Over 90 feet	\$ 2.00 per foot *
	Note: Natural gas services to be used as the primary source of heat will be extended free of charge to customers requesting individual natural gas services prior to Jan. 1, 2002 in non-steam abandonment areas. The natural gas service extension will remain free of charge if the customer utilizes the natural gas service within one year from the date of installation or no later than January 1, 2003. Otherwise customer will pay the cost of the natural gas service installation.	
General Facility Fee-Commercial	Individual assessments based on estimated installed cost and the expected payback period for the project.	

Steam Heat

General Facility Fee	<i>\$150.00 / ERU*</i>
Front Footage Fee	<i>\$50.00 / LF*</i>
Connection Fee	<i>Actual Cost</i>
Meter Purchase Charge	<i>\$0.00 Each</i>
VDPU Steam Inspection Fee	<i>\$25.00 Each*</i>

* Includes applicable State Sales Tax

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Service Fees

Effective October 1, 2018

Office Services

Late Payment Notice	\$5 + 1% of outstanding balance
Delinquent Fee	\$ 25.00
Disconnect - Reconnection Chg (for Non-Payment) available 8:00 to 3:00 only	\$ 100.00 */**
Returned Check/ACH (NSF/Account Closed/Stop Payment)	\$ 25.00 Each
Tampering Fee	\$125.00

*Half (1/2) of fee is charged to the account when an account is disconnected, the other half (1/2) is for reconnection (full amount must be paid prior to reconnection).

**Disconnect/Reconnect fee increases depending on number of disconnects in twelve (12) month period

Fee doubles after second Disconnect-Reconnect in one year period. After third Disconnect-Reconnect in one year fee permanently doubles

Field Services

WATER:

Customer Requested Service Call (Utility or Non Utility Related) during regular hours	No Charge**
Customer Requested Service Call (Non Utility Related) after hours	Actual Cost***
Meter Testing - Customer Requested	\$ 25.00 *
Disconnection/ Reconnection of Water (Customer Requested- Seasonal) during regular hours only	\$ 30.00 / Request****
Temporary turn off at standpipe during regular hours only	\$ 30.00 1 attempt only
48 hour notice requested for the following:	
Customer Requested Water Main Shut-off during regular hours (no standpipe located)	\$ 100.00 Plus notification expenses
Customer Requested Water Main Shut-off after hours (no standpipe located)	\$ 250.00 Plus notification expenses

ELECTRIC:

Customer Requested Service Call (Utility or Non Utility Related) during regular hours	No Charge**
Customer Requested Service Call (Non Utility Related) after hours	Actual Cost***
Meter Testing - Customer Requested	\$ 25.00 *
Disconnection/ Reconnection of Electric (Customer Requested- Seasonal) during regular hours only	\$ 30.00 / Request****
Emergency	No Charge

GAS:

Customer Requested Service Call (Utility or Non Utility Related) during regular hours	No Charge**
Customer Requested Service Call (Non Utility Related) after hours	Actual Cost***
Meter Testing - Customer Requested	\$ 25.00 *
Gas Leak & Carbon Monoxide Detection	No charge
Disconnection/ Reconnection of Gas (Customer Requested- Seasonal) during regular hours only	\$ 30.00 / Request****
Emergency	No Charge

STEAM:

Customer Requested Service Call (Utility or Non Utility Related) during regular hours	No Charge**
Customer Requested Service Call (Non Utility Related) after hours	Actual Cost***
Meter Testing - Customer Requested	\$ 25.00 *
Disconnection/ Reconnection of Steam (Customer Requested- Seasonal Chain-off)	\$ 20.00

* Meter testing requires meters to be disconnected & reconnected for an additional charge. See Disconnect / Reconnect fees above.

** Misuse of Non Utility Related calls during regular hours may result in billing for a minimum of two (2) hours of current labor & equipment rates.

*** Minimum of two (2) hours of current labor & equipment rates.

**** If more than 1 commodity is being disconnected/reconnected at that time, an additional \$5 per commodity will be charged

THE DPU MUST AUTHORIZE THE REMOVAL OF ANY METERING DEVICE

UTILITY LOCATES

Regular Hours	No Charge
Emergency	No Charge
After Hours	Not available

All fees included applicable State Sales Tax

**City of Virginia
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SCHEDULE FOR LABOR AND EQUIPMENT CHARGES

Effective April 1, 2017
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LABOR CHARGES

	CITY CHARGE	DPU CUSTOMERS
Serviceman – Operator.....	38.00	45.00
Serviceman – Welder.....	40.00	48.00
Serviceman.....	46.00	45.00
Customer Serviceman	46.00	45.00
Mgr. W. S. & G.....	45.00	59.00
Distribution-Electric Mgr.....	45.00	46.00
Lineman.....	40.00	50.00
Groundman-Truck Driver.....	-	-
Inspector/Locating.....	38.00	47.00
Inspector/Locator 2.....	49.00	48.00
Meter Repairman.....	46.00	45.00
Fuel Handler/Utilityman.....	36.00	42.00
Warehouseman.....	45.00	44.00

CITY STREETLIGHT CHARGES

Electric Manager	45.00
Electric Lineman.....	40.00

Wages include overhead charges of 10%

(MINIMUM CHARGE SHALL BE ONE (1) HOUR DURING BUSINESS HOURS AND TWO (2) HOURS AT ALL OTHER TIMES)
OVERTIME WILL BE CHARGED OUT AT ONE-AND-A-HALF (1.5) TIMES THE STATED RATE
IF A HOLIDAY, TIME WILL BE CHARGED OUT AT EITHER TWO (2) TIMES OR TWO-AND-A-HALF (2.5) TIMES DEPENDING ON THE HOLIDAY

EQUIPMENT CHARGES (DOES NOT INCLUDE OPERATOR)

Air Compressor and Hammer.....	60.00	per hour
Service Truck Charges (Pickups)...	35.00	per hour
(where a service truck is used in connection with work being done)		
Electric Service Trucks	75.00	per hour
Skid-Steers		
Small.....	60.00	per hour
Large.....	65.00	per hour
Dump Truck.....	60.00	per hour
Fusing Equipment.....	65.00	per hour
Gas Tap.....	65.00	per tap
Gasoline-Driven Water Pump.....	60.00	per hour
Digger And Loader.....	60.00	per hour
Trencher.....	60.00	per hour
Vactron.....	75.00	per hour
Diversion Meter	60.00	per day
Wire Trailer (plus truck)	45.00	per hour

(MINIMUM CHARGE SHALL BE TWO (2) HOURS)
AN ADDITIONAL \$25.00 PER HOUR WILL BE ADDED TO THE STATED CHARGE IF OVERTIME RESULTS
IF A HOLIDAY, THE ADDITIONAL TIME WILL BE CHARGED OUT AT EITHER TWO (2) TIMES OR TWO-AND-A-HALF (2.5) TIMES DEPENDING ON THE HOLIDAY

Material = Cost + 30%
City of Virginia + 10%

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Fines and Penalties

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	<u>Fine / Penalty</u>
Intentional Diversion/Violation -	
First Occurrence *	\$100.00
Second Occurrence *	\$250.00
Third Occurrence *	\$500.00

Unintentional Diversion/Violation -

(If there is no response to the first letter the following fines will be imposed.)

Fine for non-compliance with first letter (imposed with second letter) If non-compliance after 5 additional days fines revert to First Occurrence Intentional Diversion/Violation fines until corrections are made.	\$50.00
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If an Unintentional Diversion occurs at an address with the same property owner a second time (repeated occurrence) of the same commodity, the occurrence will be considered as an Intentional Diversion/Violation.

* Progressive Fines for each occurrence by a property owner of the same commodity (whether the Diversion/Violation takes place at the same location or not).